California Cash For College Organization User Guide

Table of Contents

Table of Contents

Overview	2
Register Organization	2
User Management	9
Creating users	9
Deactivating a user	17
Changing your password / Edit your profile	19
Workshop Management	22
Create workshop	22
Assign users to workshops	28

Overview

This training guide is for the users of the California Cash for College (CCFC) Workshop Management System (WMS). WMS is used to streamline the CCFC workshop process that are hosted by the California Student Aid Commission's CCFC Community Partners. CCFC workshops offer students hands-on assistance in completing the Federal Application for Federal Student Aid (FAFSA) or California Dream Act Application (CADA) and/or Chafee application for Foster Youth in a computer lab setting.

There are several groups of users who will use WMS; therefore, this training document is divided into sections to help those users successfully navigate WMS. The first section is dedicated to Regional Coordinating Organizations (RCOs) admin users (termed Regional Admin) who oversee organizations in their corresponding regions throughout California. Organization users include the universities, colleges, high schools and partner agencies that host the CCFC workshops. The final section is for student users searching for and registering to attend a CCFC workshop

Register Organization

Organizations are the primary group that host student workshops, although RCOs also host some workshops.

Organizations who want to host student workshops can register themselves at the Workshop Management System (WMS) website.



From the WMS portal page, on the left side you will see a "Become an Approved Partner" section. In that section, click on the "register" button as noted above.

NOTE: IF YOU HAVE HOSTED A CASH FOR COLLEGE WORKSHOP IN THE PAST, PLEASE SKIP TO PAGE 5 – ENTERING ACTIVATION CODE. YOU WILL RECEIVE AN EMAIL FROM WMS WITH YOUR ACTIVATION LINK AND CODE. IF YOU HAVE NOT RECEIVED YOUR ACTIVATION LINK AND CODE, PLEASE CONTACT THE STATEWIDE OFFICE AT CASHFORCOLLEGE@CSAC.CA.GOV.

<u>C</u>	ov				California Student Aid	Commissio	on (Cash for C //	≎ LLEGE
☆	Resources	Partners	CSAC	Organization	Student	Login	Privacy Policy	۲
Ho	ome : Organization :	Create Organization						
	PPLY TO BECO		RAGENCY					
	Name *							
	Name Address Line 1 *							
	Address Line 1							
	Address Line 1 Address Line 2							
	Address Line 2(Optional)							
	City *	County *	State *		Zip Code *			
	City	Calaveras	• State		Zip Code			
	Phone *	EXT						
	Phone	EXT						

There are three sections to this screen. The first is information about the organization.

Primary Contact	ct Information	
Last Name *	First Name *	Middle Initial
Last Name	First Name	Middle Initial(Optional)
Same as Organization Address Line 1 *	n address	
Address Line 1		
Address Line 2		
Address Line 2(Option	nal)	
City *	State *	Zip Code *
City	State	Zip Code
Phone	EXT	
Phone	EX1	
Mobile Phone	Email *	Confirm Email *
Mobile Phone	Email	Confirm Email

The second covers who is the primary contact at the organization. You can use the "Same as Organization Address" checkbox to pre-populate the address if it is the same address as the organization. You can edit any of the fields as needed.

Payee Information	ation(Site Support Fundi	ng)	
Payable To *	Last Name *	First Name *	Middle Initial
Payable To	Last Name	First Name	Middle Initial(Optional)
Same as Primary Con Address Line 1 *	ntact Information		
Address Line 1			
Address Line 2			
Address Line 2(Optio	onal)		
City *	State *	Zip Code *	
City	State	Zip Code	
Phone	EXT		
Phone	EX1		
Mobile Phone	Email *	Confirm Email *	
Mobile Phone	Email	Confirm Email	

The final section is the information on who is to receive the site support funding check. Again, you can use the "Same as Primary Contact Information" checkbox to pre-populate fields these fields.

Fill out each section on the screen and click the "Submit" button at the bottom of the screen.

Once the registration information has been entered, the Regional Admin of your region will review your request. If your request is approved, you will receive an email confirming your registration. That email will contain a link to a temporary web page. In another email you will receive a validation/activation code that can be entered in the temporary web page.

Cicov			nission (CASH FOR C//LLEGE)
1. Validation Code 5. Finish	2. Login Info	3. User Info	4. Profile Settings
Activation Code * Enter Activation Code			
			Previous Next Cancel
	Back to Top Conditions of Use Copyright ©	Privacy Policy Accessibility Contact Us 2015 State of California	

Enter your activation code from the email and click "Next".

Cancel

Submit

Ceov		Student Aid Co	ommission CASH FOR C //LLEGE
1. Validation Code	2. Login Info	3. User Info	4. Profile Settings
5. Finish			
User Name * Enter User Name			
New Password *			
New Password Confirm Password *			
Confirm Password			
			Previous Next Cancel
	Back to Top Conditions of Us	e Privacy Policy Accessibility Contac	t Us
		ht © 2015 State of California	

Enter the user name that you would like to use when logging into the WMS application. The user name must meet the following criteria:

- Be between 4 and 128 characters in length.
- Contain both Alpha and numeric characters
- Not contain spaces
- Is case in-sensitive

The password must:

- Be between 8 and 64 characters
- Contain at least one of each of these: number, upper case letter, lower case letter and special character.
- Special characters include ! # \$ ^ & _
- Must not be a word in the dictionary
- Not contain any spaces
- Is case sensitive

Confirm your password and click "Next". This will bring you to the Security questions page.

CEOV		Student Aid Com	* nmission (CASH FOR C//LLEGE)
		Â	
1. Validation Code	2. Login Info	3. User Info	4. Profile Settings
5. Finish			
Choose a Security Question? Answer Choose a Security Question? Answer Choose a Security Question? Answer			•
	Back to Top Conditions of Use	Privacy Policy Accessibility Contact Us	Previous Next Cancel

Select three security questions and complete your answers for each question. Answers must be at least 4 characters in length. Click "Next" to verify your profile settings.

Cov		Stu	^{fornia} dent Aid Commission	CASH FOR C//LLEGE
1. Validation Code 5. Finish	2. Login Info	3. User Info	4. Profile :	Settings
Last Name *	First Name *	Middle Initial		
Smith	Sam	Middle Initial (Optional)		
Address Line 1 *				
100 Main St				
Address Line 2				
Address Line 2 (Optional)				
City *	State *	Zip Code *		
Orland	CA	95000		
Phone	EXT			
(800) 555-1212	EXT			
Mobile Phone	Email *			
Mobile Phone	csac.email6@gmail.com			
			Prev	ious Next Cancel
	Back to Top Condit	ons of Use Privacy Policy Acc Copyright © 2015 State of California	cessibility Contact Us	

Please verify that your prepopulated information is correct, if not, you can modify any fields as needed and click "Next".

Cicov		Student Aid Co	* ommission (CASH FOR C//LLEGE)
		^	
1. Validation Code	2. Login Info	3. User Info	4. Profile Settings
5. Finish			
The information Security and Confident secondary educational institution, ag	hission (CSAC/Commission) California Cash for iality Agreement is required by the California Str ent, program, or 3rd party) requesting access to stem (WMS), please read and agree to the tem	udent Aid Commission (Commission) from a o a Commission information technology sys ns outlined in the Information Security and the	any person or entity (high school, post- tem. To obtain access to the CCFC Confidentiality Agreement.
			Previous Finish Cancel
		ivacy Policy Accessibility Contact 5 State of California	Us

Before you finish your setup, you will be prompted to agree to the User License Agreement (ULA). Click to view and read the agreement then check the "I agree to the Terms & Conditions" box and select "finish".

Once you have finished your registration you will be prompted to login. You can now start creating and managing Workshops, see Workshop Management in the next section for details. You can also add Workshop Site Users and Site Contacts for your organization.

For the user role, a Workshop Site User can create and deactivate Site Contacts and manage Workshops, whereas Site Users can only view Workshop data.

To create a new Workshop Site Users and Site Contacts you will need to log into WMS as the Organization Primary Contact.

User Management

Creating users

There are three Organization users associated with Workshops.

The Organization Primary Contact (OPC) is the single user in the Organization that has access to all the information in the Organization. The OPC is assigned to all workshops with that organization. The OPC can create users with the other two user roles.

The Workshop Site User can create and edit workshops and place orders. They are assigned to any workshops they create. They can assign and remove Site Contacts to/from workshops. The Workshop Site User can also create Site Contact users.

The Site Contact has read only access to the workshops they are assigned to by the OPC or Workshop Site User.

To create a new user, logon to WMS and click on WMS Users button on the left side of the screen.

Welcome : rockey		🗘 Log out 📾	
RiversideOrg Organization Primary Contact Settings -	Workshop Management System Users	QADD	
# Dashboard		_	
🐨 WMS Users 🛛 👋			
⊖ RCO <	Search Criteria		
Crganization <	Last Name First Name E-Mail First Name Last Name Address	User Role Status Super Admin Active	
🖼 Workshop 🧹			
	Show 10 • entries Showing 1 to 5 of 5 entries	Search: Copy CSV Excel PDF Print	
	RiversideOrg rockey mel.eelkema@csac.ca.gov	Organization Primary Contact Active Vew	
	SCRiverside fred mel.eelkema@csac.ca.gov	Site Contact Active (Vew)	
	SCRiverside2 Rocky mel.eelkema@csac.ca.gov	Site Contact Active Ver	
Contact Settings - Workshop Mitallagement System Osers Home / WMS Users Home / WMS Users			
		Previous 1 Next	

On the Manage User screen, click the Add button, which will bring you to the New User screen.

	Create W	MS User			×
1. User Role	2. User Info	3. Finish			
	User R	ole			
	Workshop Site User		•		
	RCO)			
	Inland Empire Economic Partner	rship	•		
	Organiza	ition			
	Riverside School		•		
				_	
			Previous	Next	Cancel

Click on the User Role pull down and select the correct user role. Your role within WMS will depend on which user roles you can create. Depending on the role created will define which other menus come up. Your RCO should already be filled in. Use the Organization pull down to select the organization you want this user to be associated with or it may be already filled in if your role is associated with an organization.

Click Next to define the user information.

	Creat	e WMS User	
. User Role	2. User Info	3. Finish	
Last Name *	First Name *	Middle Initial	
Smith	Sam	L	
Address Line 1 *			
1800 W. Main St			
Address Line 2			
Suite 700			
City *	State *	Zip Code *	
Riverside	CA	90521	
Phone	EXT		
8005551212	17		
Mobile Phone	Email *	Confirm Email *	
9015551212	user@gmail.com	user@gmail.com	
		Previous Next	Cancel

Fill in the information on the user. Click Next to Finish the process.

	Crea	ate WMS User	×
1. User Role	2. User Info	3. Finish	
We will em		D and a temporary password to wo separate emails)	
		Previous Finish Cancel	
i Last Name	In L Firet Name	I - Mail Address	State

This will generate two emails as noted above. Click on the link in the email.

Ceov		Student Aid Comr	оп Сазн гоп с//LLEGE
		^	
1. Validation Code	2. Login Info	3. User Info	4. Profile Settings
5. Finish			
Activation Code *			
Enter Activation Code			
			Previous Next Cancel
		Privacy Policy Accessibility Contact Us D15 State of California	

Enter the activation code and click Next.

Ceov		Student Aid C	ommission (CASH FOR C//LLEGE)
		Â	
1. Validation Code 5. Finish	2. Login Info	3. User Info	4. Profile Settings
User Name * Enter User Name New Password * New Password			
Confirm Password *			
			Previous Next Cancel
	Back to Top Conditions of U Copyri	se Privacy Policy Accessibility Conta ght © 2015 State of California	ct Us

Enter the user name that you would like to use when logging into the WMS application. The user name must meet the following criteria:

- Be between 4 and 128 characters in length.
- Contain both Alpha and numeric characters
- Not contain spaces
- Is case in-sensitive

The password must:

- Be between 8 and 64 characters
- Contain at least one each, numeric, upper case, lower case and special character.
- Special characters include ! # \$ ^ & _
- Must not be a word in the dictionary
- Not contain spaces
- Is case sensitive

Confirm your password and click Next. This will bring you to the Security questions page.

CEOV		Student Aid Com	* nmission (CASH FOR C//LLEGE)
		Â	
1. Validation Code	2. Login Info	3. User Info	4. Profile Settings
5. Finish			
Choose a Security Question? Answer Choose a Security Question? Answer Choose a Security Question? Answer			•
	Back to Top Conditions of Use	Privacy Policy Accessibility Contact Us	Previous Next Cancel

Select three security questions and complete your answers for each question. Answers must be at least 4 characters in length. Click Next to verify your profile settings.

Ceov		Stu	ifornia Ident Aid Commission	☆ (CASH FOR C∥LLEGE)
1. Validation Code 5. Finish	2. Login Info	3. User Info	4. Profile :	Settings
Last Name *	First Name *	Middle Initial		
Smith	Sam	Middle Initial (Optional)		
Address Line 1 *				
100 Main St				
Address Line 2				
Address Line 2 (Optional)				
City *	State *	Zip Code *		
Orland	CA	95000		
Phone	EXT			
(800) 555-1212	EXT			
Mobile Phone	Email *			
Mobile Phone	csac.email6@gmail.com			
			Prev	ious Next Cancel
	Back to Top Condi	ions of Use Privacy Policy Acc Copyright © 2015 State of California	cessibility Contact Us	

Please verify that your prepopulated information is correct, if not you can modify any fields as needed, and click Next.

Céor		Student Aid Co	оmmission (<i>саян гов с//LLEGE</i>)
		Â	
1. Validation Code 5. Finish	2. Login Info	3. User Info	4. Profile Settings
California Student Aid Comm	ission (CSAC/Commission) California Cash f	or College (CCFC) – Information Security ar	nd Confidentiality Agreement
secondary educational institution, age	ality Agreement is required by the California s ent, program, or 3rd party) requesting access stem (WMS), please read and agree to the te	to a Commission information technology system	stem. To obtain access to the CCFC
	I agree to the Te	erms & Conditions	
			Previous Finish Cancel
	Back to Top Conditions of Use	Privacy Policy Accessibility Contact	t Us
	Copyright © 2	015 State of California	

Before you finish your setup, you will be prompted to agree to the User License Agreement (ULA). Click to view and read the agreement then check to agree box and click finish.

Deactivating a user

To deactivate a user, logon to WMS and click on WMS User.

Welcome : rockey RiversideOrg						🕒 Log out	
Organization Primary Contact Settings →	Workshop Mana Home / WMS Users	Workshop Management System Users Home / WMS Users					
Dashboard						OADD	
🐨 WMS Users 🛛 🗡							
• RCO <	Search Criteria						
Corganization <	Last Name First Name	First Name	E-Mail Address	User Role Super Admin	• Act	s ive •	
📼 Workshop 🤇							
	Show 10 •	entries entries	Se	earch:	Copy CSV Exc	el PDF Print	
	Last Name ↓	È First Name ↓↑	E-Mail Address	User Role	User Status 🕸	Action 1	
	1	Luna		Regional Admin	Active	View	
	RiversideOrg	rockey		Organization Primary Contact	Active	View	
	SCRiverside	fred	L	Site Contact	Active	View	
	SCRiverside2	Rocky	r	Site Contact	Active	View	
	Smith	Sam		Workshop Site User	Active	View	
	WSURiverside	Riverside Org	F	Workshop Site User	Active	View	
					Previo	us 1 Next	

On the Manage User screen you will see all active users in your region using the WMS system.

You can use the search box to help find the specific user you want to deactivate. Once you have located the user, click on View for that user.

Settings +	WMS Userinfo
# Dashboard # Rco & Org Activation ^{<}	Home / WMS Users
WMS Users	
● RCO 〈	Name: Smith Sam
Corganization <	Role: Sile Contact RCO: The Regents of the University of California / CFC RCO
■ Workshops 〈	Address: 100 Main St Address: CV_Orand State_CA Accesses Accesses Mode Email: case email@gmail.com Cented Date: C472016 101:41:2 AM Updated Date: C472016 101:41:2 AM Center PlassOvid celdadmin1 Updated User: PlassOvid celdadmin1

To deactivate this user, use the Deactivate button.

Do you want to deactivate this user?		×
Name: Smith, Sam Address1: 100 Main St Address2: City: Orland State: CA Zipcode: 95000 Phone: (800) 5551212 EXT: Mobile: Email: csac.email@gmail.com Created Date: 6/21/2016 10:14:12 AM Updated Date: 6/21/2016 10:14:12 AM		
	Close	Deactivate User

Select the Deactivate User button to confirm deactivation.

Changing your password / Edit your profile

As a user within WMS you can change your password and manage your profile as needed. Log into WMS.



On the upper left corner below the "Welcome", you will see the Settings pull down menu. Click on Settings. Click on Profile Info.



From here you can Edit your profile, Modify your security questions, or reset your password.

To edit your profile, click the Profile button.

Welcome : Sam Smith	=						
Site Contact Settings -	User Info Profile Settings						×
# Dashboard		Address Line 1	Address L	ine 2			Reset
👹 WMS Users 🔍 <		100 Main St	Address	Line 2 (Optional)]		
♀ RCO 〈	🖌 🖌 ULA	City	State		Zip Code	_	
		Orland	CA		95000		
1 Organization		Phone	EXT	Mobile Phone			
📼 Workshops 🗸		(800) 555-1212	EXT	Mobile Phone			
							_
						Close Sav	e

You can Edit your profile and click the Save button.

To change your security questions click on the Modify Security Questions button.

Welcome : Sam Smith Site Contact Settings -	User Info Home / Users / User Info	Security Questions	×
# Dashboard		Security Questions	Reset Pas
👹 WMS Users 🛛 <		What was your childhood nickname?	
⊛ RCO <	VLA 🗸	nickname	
🏛 Organization 🧹		What is the name of your favorite childhood friend?	
📼 Workshops 🗸		friend	
		What was the name of your first stuffed animal?	
		stuffed	
		Close Save	

Modify any of the security questions or your security answers. Answers must be at least 4 characters in length. Click the Save button.

To modify your password, click the Reset Password button.

Welcome : Sam Smith Site Contact Settings +	User Info	Reset Password ×	
Dashboard WMS Users Generation Corganization Generation Generation	Home / Users / User Info	Old Password Old Password New Password New Password Confirm Password Confirm Password	Reset Password
		Cicce Sere	

Enter your current password and your new password, then click the Save button.

Workshop Management

To manage Workshops in WMS, you need to log in as Organization Primary Contact or Workshop Site User (Site Contact can only view workshops). On the left side of the page, click on Workshop.

If there are workshops that need to be approved you will not see them. Only approved workshops will be shown.

Create workshop

To create a workshop, go to the main WMS page and click on the Workshop button on the left side of the page. From the Manage Workshop page, click on Create Workshop on the upper right part of your screen.

Create Workshop				
RCO Organization				
East Bay/ Cal-SOAF		Organization		
1. Site Info	2. Workshop Detail	3. Services Offered	4. Languages	
5. Workshop Descriptio	n			
Site Name *				
Test Workshop				
test workshop				
Test Workshop				
test workshop 1				
Type Of Organization Select Type Of Org			•	
Address Line 1 *				
Address Line 1				
Address Line 2				
Address Line 2 (Op	tional)			
City *	State *	Zip Code *		
City	State	Zip Code		
Phone *	EXT			
Phone	EXT			
			Previous Next Cancel	

Your RCO name fill be populated in the RCO field. Use the Organization pull down menu to select your organization. Fill in the Site Name that you want to use as a reference to this workshop. When creating the Workshop site name WMS will look for similar workshop names. You can click next to a workshop to auto populate the fields to make it easier for you. Select the type of the organization that best fits your organization/partner agency. This is used for reporting by the Commission. Enter the remaining site information, click Next to enter the date / time and other information.

	RCO	Orga	nization
The Regents of the Uni	versity of California / CFC RC	O ▼ Chico Org	
1. Site Info 5. Workshop Description	2. Workshop Detail	3. Services Offered	4. Languages
Start Time *	End Time *	Workshop Date *	
hh:mm am/pm	hh:mm am/pm	6/21/2016	
Number of planned Com	nputers * Anticipated Student	\$ *	
Number of Planned Co	Anticipated Studen	ts	
New Volunteers *	Volunteers *	Maximum Site Capacity*	
	Volunteers	Maximum Site Capacity	

Fill in the required fields as:

Start and end times – note that there may be limitations on the times set by the administrator. Workshop Date – note there may be limitations on the available dates see your CCFC Administrator for more details.

Number of Computers – How many computers will be there for students to use.

Number of anticipated students – How many students do you expect to have at the workshop Number of new volunteers – Number of volunteers who have not helped at a workshop before. Number of volunteers – How many other volunteers who have helped at a workshop before. Maximum number of students – this is the maximum capacity of the room or building (if more than this number of students sign up for your workshop you will be notified).

Click Next to enter the Services offered at the workshop.

Create Workshop						×
RCO The Regents of the University of Califor	mia / CFC RCO 🔹	Chico Org	Organiz	ation	•	
1. Site Info 2. Works 5. Workshop Description	hop Detail	3. Services C	Offered	4. Languages		
 ADA (Americans with Disabilities Act) 	ASL (American Sig Language)	gn 🗆	FAFSA on the Wel presentation	b worksheet	_	
Cal Grant and other finicial aid overview	AB540/CA Dream assistance	Act 🔲	Financial literacy tr	aining		
Income tax assistance	Orphan / Foster Yo	outh 🔲	Refreshments		_	
Child Care	Other Services					
			Previo	us Next	Cancel	

Use the check boxes to indicate which services will be offered at the workshop. If you check Other Services, you will get a chance to explain those services on the workshop description tab later. Click Next to define the languages offered.

Create Workshop				
	RCO	Or	ganization	
The Regents of the University of California / CFC RCO •		Chico Org		
1. Site Info	1. Site Info 2. Workshop Detail		4. Languages	
5. Workshop Description				
English Spanish	🛛 Korean 📄 Punjabi 📄 Chines	e .		
English Spanish	□ Korean □ Punjabi □ Chine:	ie		

Use the check boxes to indicate which languages the workshop will be held in. Click Next to enter a description.

Create Workshop				
	RCO	Or	ganization	
The Regents of the University of California / CFC RCO		Chico Org		
1. Site Info	2. Workshop Detail	3. Services Offered	4. Languages	
	at opportunity for you to attend a workshop mpty File.docx			
Choose File E				

Use the text box to enter a description of the workshop and any special features or offerings. This description will be displayed when a student asks for workshop details when searching for a workshop. You can also upload a file that will be viewable by students searching for workshops. This file could be a flyer or other promotional information regarding your workshop.

Click Finished when all data has been entered.

When the workshop has been entered and approved by the RCO or California Cash for College (CCFC) administrator, students can start to register for your Workshop.

If for any reason your Workshop needs to be canceled, you can cancel it or it can be canceled by your RCO or by the CCFC team.

I there are details of the workshop that need to be changed, like the anticipated number of students, number of computers or the address, you can update that information on the edit workshop menu. If the address is changed, WMS will send an email to all registered students notifying them of the change.

Assign users to workshops

By default if a Workshop Site Users creates a workshop, that user is assigned to that workshop. You can also assign other users to workshops.

To assign users to workshops, log into WMS as the Organization Primary Contact or Workshop Site User. Click on the Workshop button on the left panel. Click on the Detail button by the workshop you want to assign users to.

 Address Line 1: 110 ma Address Line 2: 	Other Community Partne	ers	(19)	Workshop Detail Start Date: 06/25/2016 © Start Time: 7:00 Number Of Planned Computers: 75 Anticipate Maximum Site Capacity: 125		
Secremento, CA, 95000 C. Phone: 8005551212 EXT : Workshop Description This will be a great opportunity for you to attend a workshop.				● Services Offered: ● Languages: English		
Create New Users C* Add Show 10 • entries Showing 1 to 1 of 1 entries • • •	Users to this Workshop		3	Search:		Copy CSV Excel PDF Print
Last Name 🕸	First Name	Jî	E-Mail Address	User Role	11 Workshop	J↑ Action J↑
ChicoOrg1	P@ssw0rd		csac.email3@gmail.com	Organization Primary Contact	test workshop	Remove
Previous 1 Next						

Click the Add Users to this Workshop button toward the middle left part of the screen.

Add Users to this Workshop			
Organization Users Sam Smith (Workshop Site User)	•		
	Close Save changes Reset changes		

The users that can be assigned to this workshop will be available in the pull down menu. Select the user you want to assign and click on Save Changes. Once assigned to a workshop the Workshop Site User can view and edit the workshop. When a Site Contact has been assigned to a workshop they can then view the details of that workshop.